



Dear Storm Customer,

We would like to update you on our business operations as the outbreak of COVID-19 spreads throughout the country.

- **Storm is open and fully operational.** The Tennessee Governor's office has informed us that they currently have no plans for a general closure. However, they are compiling a list of businesses that are considered "essential" under the guidelines set forth by the U.S. Department of Homeland Security (<https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce>).
- We were notified on March 23rd by our State Government that Storm is considered essential and we have an obligation to maintain normal operating hours to support National Security.
- Because Storm's products are essential in industries such as Defense, Communications, and Power systems, we will remain open even if there is a general closure issued by Governor Bill Lee for the State of Tennessee.
- Our core suppliers of raw material have all been deemed essential as well. Copper and Aluminum suppliers continue to operate business as usual.
- There has been no change to our current lead times.
- If you are affected by a plant closure and need to plan for delayed shipment or change of ship date, please contact your Inside Sales Rep.

We wish you, your family, and your organization the best as we all go through this together.

Regards,

Jim Millard
Director of Marketing

Responsive Manufacturing